OSCP Service Achieving Excellence Plan 2025

Children, young people and their families are at the centre of everything we do to develop their strength and resilience, ensuring all children and young people have a stable life and reach their full potential.



Service Priorities and Actions

Aim: Children and families will receive the earliest of help with agencies working together collaboratively with the earliest support and help available.

- Kev Actions:
- All agencies work in collaboration and alongside families with a coordinated approach to service delivery.
- Use approaches such as motivational interviewing and encourage children, young people, and families to have full use of safeguarding services. (access to specialist/statutory services for children and young people)
- Ensure practitioners and agencies are trained to ensure they are responding to need at the right time.
- Provide help and support at the earliest opportunity and at the lowest level to prevent the escalation of need and prevent impairment to a child's health and development.

Responding to need at the right time

OSCP Priority 1: Support and

intervention

Aim: The child's lived experience will be central to multi agency practice and working together.

- Key Actions:
- Ensure children and families are thriving by making the best use of universal services such as health, childcare and education and are making good overall progress in all areas of their development.
- Ensure there is more help available with appropriate support plans and interventions in place.
- Share information effectively to understand the full context of a child's situation and take appropriate action.
- Follow best practice, such as empowerment, protection, prevention, partnership and accountability
- Value the voice of families and children at their time of need

OSCP Priority 2: Think child, think family, think child again

multi-agency

Aim: Childs lived experience will be central with professionals being curious and critical thinking in practice...

- Key Actions:
- Have a clear and robust offer of support at the earliest opportunity, balanced with child centred intervention and protection if required.
- Have a confident and competent workforce who are able to recognise, respond to neglect at the earliest opportunity, with a shared understanding of thresholds of neglect across the partnership.
- Consolidate GCP 2 implementation across the partnership workforce via growing the pool of trainers, training more staff and ensuring the right children and families are accessing the assessment tool to support interventions.
- •The partnership to build community and voluntary sector links to spot, support and respond to issues of neglect. Particular activity to be targeted at being inclusive of Oldham's diverse community.

OSCP Priority 3: Listening and Learning

Reduce the impact

Aim:

Kev Actions:

- Conduct a thematic review with accountability for actions.
- Hold a prevention conference in Oldham involving practitioners working with children from across the borough
- Offer support at the right time and in the right way reducing barriers and providing signposting
- Work with partners and develop relationship to improve information sharing.
- Complete a benchmarking exercise to look at current strengths and weaknesses

OSCP Priority 4:
Prevention &
Prious You

Children's Social Care and Early Help Practice Approach



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7 Outcomes for Children and Young People

We will listen to you, making sure that you feel heard and that you understand your plan. We want you to feel safe at home and in the community. We want you to have at least one loving and consistent relationship that is there to help when you need support.

We want you to achieve your aspirations through education, employment and training.

We want you to be happy and healthy.

We want you to live in a stable, loving home with your family as long as this is safe. We want you to understand your story and be confident about who you are.



7 Principles for how we work with Children and Young People

We place children's voice and experience at the heart of everything we do.

We work together with children, young people, parents, extended family, health, education, police and other partners to achieve the best outcomes for children and young people. We communicate regularly and clearly with our children, families and other professionals. We work together with other professionals to understand the lived experience of children and young people through understanding their context, being curious and using approaches from our practice toolbox.

We focus on strengths and successes alongside worries and risk to develop safe plans. We work in a confidential way and only share information with those that need to know. We are all responsible for making sure that children and young people are safe and receive quality support in a timely way.



7 Fundamentals for Social Care Practice

Child's voice is clear / evident in everything we do

Quality of assessment

Impactful plans with multi agency engagement

Robust chronology

Purposeful visits

Reflective supervision

Management oversight and assurance