

1

- The safeguarding partnership has identified from reviews that it can be difficult to navigate the different health services when working with families. This briefing is to explain who delivers health care in Oldham and what information they hold and how to identify services involved.
- Within Oldham there are number of different health providers and all organisations use separate recording systems so cannot see each other's information unless shared.
- The best place to start to find information is with universal services. Everyone should have a GP. Children also will have a Health visitor or School Nurse and if pregnant, will have a midwife.

7

How to escalate if information is not shared?

The safeguarding teams within the organisations will be able to help you:

- For GP's [OLDCCG.safeguardingoldham@nhs.net](mailto:OLDCCG.safeguardingoldham@nhs.net)
- For NCA (acute) [safeguarding.safeguarding@nca.nhs.uk](mailto:safeguarding.safeguarding@nca.nhs.uk)
- For NCA (community) [srh-tr.oldhamchildprotection@nhs.net](mailto:srh-tr.oldhamchildprotection@nhs.net)
- For NCA (maternity) [pah-tr.nca-sqmidwives@nhs.net](mailto:pah-tr.nca-sqmidwives@nhs.net)
- For Pennine Care [pcn-tr.safeguarding@nhs.net](mailto:pcn-tr.safeguarding@nhs.net)



2

Main Health Services in Oldham

- The Northern Care Alliance (NCA) (formerly Pennine Acute) provide hospital care and some community care including midwifery, 0-19 (Health Visiting and School Nursing), and some community health services e.g. Physiotherapy, community nursing <https://www.northerncarealliance.nhs.uk>
- Pennine Care NHS Foundation Trust provide child and adult mental health services. <https://www.penninecare.nhs.uk/oldham>

3

Where to start finding information?

Universal health services are the central point for a person's health information. All health services should inform the patients GP, Health Visitor and School Nurse of their involvement. They can signpost you to which services may hold the information you need.

6

What to ask for when requesting health information?

- When requesting information from health partners you need to be clear for the reason for the request
- You need to say that the information is required for safeguarding children and/ or adults at risk
- That you are asking under Article 9 section 2 of UK GDPR legislation. "Processing of special categories of personal data"
- What information is required and how that information will be used

It is best practice to make all request in writing

5

Who can help you find out which health professionals are involved?

- The person themselves can tell you.
- The health specialist in the MASH can access the national spine to search for the GP. [srh-tr.oldhammash@nhs.net](mailto:srh-tr.oldhammash@nhs.net)
- The following link lists all GPs in Oldham. <https://www.nhs.uk/Services/Trusts/GPs/DefaultView.aspx?id=89719>

4

Confidentiality and Health information.

Health information is confidential however the UK GDPR and Data Protection Act 2018 do not prevent the sharing of information for the purposes of safeguarding of children and individuals at risk and allows practitioners to share information with or without consent.



**Clinical Commissioning Group**